



TORONTO HARBOUR NAUTICAL CENTRE

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DOCK OPERATIONS SUPERVISOR & MARINE CUSTOMER SERVICE CREW

Toronto Harbour Nautical Centre (*formerly Harbourfront Centre Sailing & Powerboating*) is seeking a Dock Operations Supervisor and Marine Customer Service Crew to join our team for the 2024 season. We are a dedicated and well-established club and Sailing & Powerboating school, promoting safe boating for all. Conveniently located in downtown Toronto, immediately south of the Rogers Centre and CN Tower, our clubhouse has access to over 60 sail and power craft, ranging from 7' to 35' in length.

We are committed to delivering excellence in boating instruction as well as making boating accessible to Toronto residents and visitors through our membership and rental programs. We provide unrivalled access to the water from our downtown Toronto location and have the largest rental fleet open to the public in the harbour.

We are looking for responsible and motivated individuals who can demonstrate energy, enthusiasm, and the ability to thrive in a dynamic team environment. These roles encompass outside dock work throughout the season, and we are looking for customer orientated people who enjoy engaging with the public, take pride in their work, and can provide good judgement with regard to safety.

We are currently looking for the following positions:

- **Dock Operations Supervisor**
- **Marine Customer Service Crew (Dock Staff)**

We welcome **LOCAL, NATIONAL and INTERNATIONAL** candidates who meet the following requirements:

- Available to work from May until September/October 2024
- Must be over 18 years of age
- International candidates must have, or be in the process of gaining, a valid Canadian work permit
- Sailing and powerboating experience are assets

FULL-TIME & PART-TIME SEASONAL POSITIONS AVAILABLE

This role involves responsibilities pertaining to our fleet and customers, as well as performing other dockhand duties. The applicant should be comfortable working outside and committed to delivering high levels of customer service to our members and the general public. We offer comprehensive centre training to give you the skills and confidence to do your job's other core functions. The job brief includes:

- Ensuring that the fleet is maintained to a high standard of cleanliness
- Conducting daily boat checks and liaising with office staff around fleet availability for customers
- Performing opening and/or closing duties
- Assisting customers with check-outs for powerboats and sailboats
- Must be flexible - willing to work a varied schedule including weekends and holidays
- Provide a high standard of customer service to all customers, rentals, members, & corporate clients
- Required to drive company boats

ADVANTAGES

- The opportunity to work in a fun and focused environment in Toronto's Inner harbour
- Receive comprehensive training providing you with numerous transferable skills
- Uniform and safety wear is provided

We are an equal opportunity employer, and we will work with you to accommodate your needs in line with the goals of the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. Please contact the Manager directly, should you require accommodation through the application or interview processes.

If you are interested in the opportunity to be considered to join our team please submit your letter of application and resume to the attention of: **Assistant Manager, Travis Harrison** at tharrison@torontoharbournauticalcentre.com